

MULTI U

Multi USM is an experiential program designed to provide insight into the art of 21st Century Multi Unit Leadership. This e-learning program is based on the best-selling book, Multi Unit Leadership: The 7 Stages of Building High-Performing Partnerships & Teams. Multi U focuses on the seven stages of leadership development, called the Leadership Ladder, that was developed based on proprietary research with more than 500 multi-unit managers across foodservice segments. These stages detail both best practices and specific strategies and tactics related to sales-building, recruiting, retention, customer service, time management, team building, conflict resolution, marketing, competition, high-impact restaurant visits, priority planning and of course, leadership.

AUDIENCE

Multi-unit Managers

LENGTH

6 hours in 8 segments

FEATURES

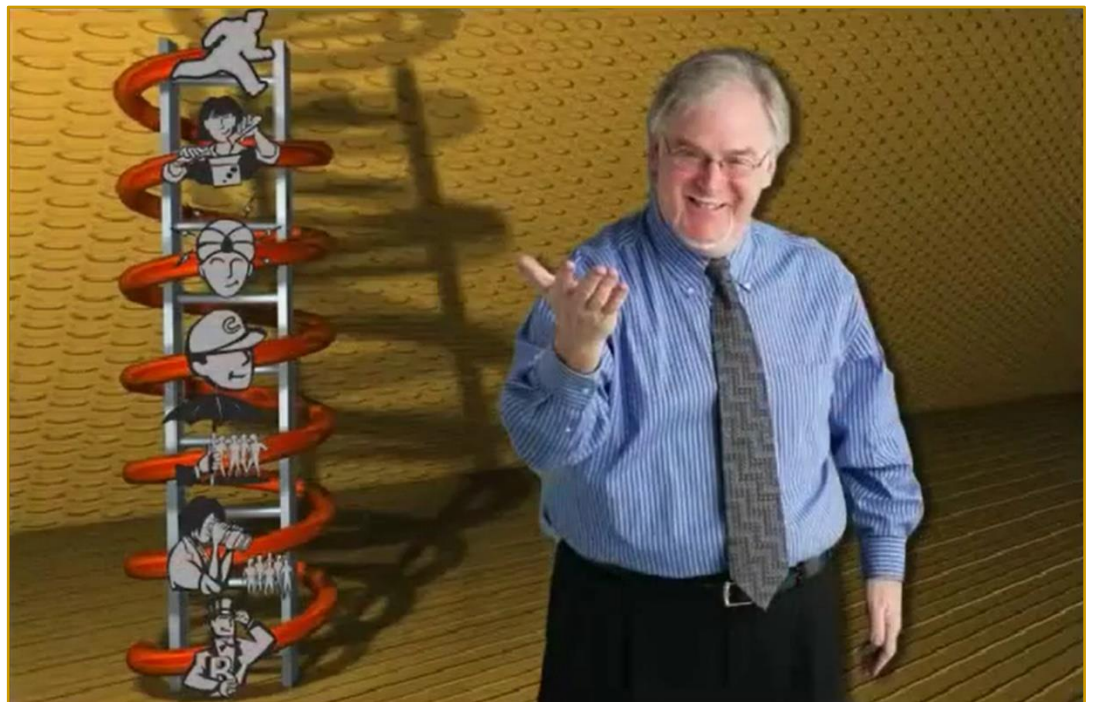
Demonstrations
Interactive discovery
Practice activities

ACCESSIBILITY

English narration
Onscreen text option

PROGRAMS

Sullivision



SEGMENTS

- Orientation
- Brand Ambassador
- Talent Scout
- Servant Leader
- Head Coach
- Marketing Guru
- Synergist
- Goal Getter